

Chandler Hagen

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An entry level software professional, eager to apply my problem solving and teamwork skills in a dynamic environment, contributing to the creation and modifying of software solutions. I am seeking opportunities to grow professionally while delivering quality work and collaborating effectively with cross-functional teams.

Experience

Capstone Software Engineering Student

Jan 2021 – Dec 2021

Buildertrend | Omaha, NE

- Developed a line item and cost estimate software for construction company clients, demonstrating ability to understand and translate business requirements into technical solutions.
- Coordinated seven-member cross-functional team using Zendesk ticketing system for project management and communication.
- Conducted stakeholder interviews with users of varying technical abilities to gather requirements and provide an improved user interface for a better user experience.
- Adapted quickly to major project scope changes, showcasing flexibility and problem-solving skills essential for help desk environments.
- Utilized agile methodology with two-week sprints, emphasizing iterative problem-solving and continuous improvement.
- Technologies used: React, C#, .NET, MySQL.

Summer Production Team Member

July 2025 - Current

Smurfit WestRock | Springfield, MA

- Provided help on the floor of a packaging production facility. Worked with large box making machines as part of a team to fulfill time sensitive orders.

Lift Operator

Dec 2024 – Apr 2025

Stratton Mountain Resort | Stratton, VT

- Safely maintained a ski lift's seasonal operation. Organized large groups of people to streamline loading and unloading. Provided clear communication to other operators on the mountain.

Market Grille Clerk

Dec 2023 - May 2024

Hy-Vee Inc. | Ankeny, IA

- Cooked food, provided customer service, and performed other duties related to a food service position.

Store Clerk

Aug 2022 - Dec 2022

Fareway Stores, Inc. | Carroll, IA

- Stocked shelves, kept inventory, unloaded pallets from trucks, and provided customer service.

Education

Iowa State University

Bachelor of Science in Software Engineering

Ames, IA

August 6, 2022

Technical Skills/Tools

Java, Python, C, C#, HTML/CSS, Javascript, SQL, React, .NET, Spring Boot, Git, Linux, Docker, Kubernetes, AWS, Zendesk